To:

Young, Mark

From:

Groll, A P. Posted: 8/15/97 13:50

Opened: 8/20/97 13:50

Subject: WINSTON RELAUNCH W/Ws

Dear Mark.

This week I worked with the following representatives:

R/R Vilma Reyes

ASR Henry Valderrama Worked with Valderamma and Reyes as they "crewworked" Hoboken. It was apparent that they both fully understood the "No Bull" concept when we pulled up in front of the 1st call. At this point Reves was in the process of transforming the front of this busy deli into a "No-Bull" billboard. Valderamma jumped in and handled distribution, pricing and display as well as the interior PDI change-over. Box styles were addressed, consumers were contacted and by the end of the call the "No-Bull" concept was loud and clear. The rest of the day just got better! Hoboken is truly "wall to wall" Winston country. ?

A Il retailers contacted reported positive consumer acceptance of new Winston. One or two said that

> \$.40-off drove some customers to the old pack but all reported the overall transition to be smooth.

One additional note: The condition of counter displays observed upon entry was particularly impressive. All were filled (most to capacity) with a combination of promoted and unpromoted product. The "while supply lasts" message seems to work well for Reyes and Valderrama.

> While surveying Eastern Lobby locations in the World Financial Center a store manager told me that he now sells 5(cartons of Winston per week as compared to 1 carton prior to the relaunch. That this store sells only 65 cartons per week makes this increase more significant.

CC: Brown, Greg, Klein, John F. angum D